Computing Support
(5729) D.V.S.

Learn how to install, optimize, and troubleshoot hardware, software, and computer operating systems. Train on the latest products and gain real work experience at an internship. Become a fully qualified IT Support Technician.

A computer support technician is trained to analyze the architecture and operation of computer systems, and provide service to clients in the workplace.

You need strong product knowledge, and excellent communication and troubleshooting skills to succeed in this role.

This is exactly what you'll learn in the Computing Support program at Herzing College Montreal. We teach the skills you need to get hired as an IT Support Technician, straight after graduation.

Program Length: **14 Months OR 18 Months Includes 7 week internship**

Program Delivery: **On Campus, Online, Hybrid**

⌐ CAREER OUTLOOK

There is good demand for skilled IT support technicians in Montreal. Successful graduates will find career opportunities at computer support firms, company IT departments and government agencies.

⌐ PROSPECTIVE JOB TITLES

IT support technician, Computer support specialist, Helpdesk Analyst Network Technician, Network Support Technician, IT Project Manager

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Employment Statistics
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98%

Percentage of Overall 2022 Available Graduates Employed in a Related Field

⌐ WHO HIRES OUR GRADUATES

CGI, FX Innovation, Best Buy, IO Solutions Moneris, Fujitsu

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⌐ ADMISSION REQUIREMENTS

- Quebec issued high school diploma or equivalent
- Minimum of two consecutive terms OR One school year interruption from full-time studies OR Minimum of one year post-secondary education
- Pass a general admissions entrance test
- Meet any additional program specific entrance requirements

⌐ LEARN ONLINE

Online programs offer the flexibility; personalization and support that you need to succeed in today's ever-changing job market. Work on your assignments when it's convenient for you, all with the support of a dedicated Instructor.

⌐ COURSE LIST

Our Computing Support courses include network management, developing programs, installing hardware and software, managing access, setting up resource sharing, troubleshooting, and computer optimization.

The Occupation and the Training Process	Time Management
System Analysis	Communication in French
Problem Solving	Networks: Access Management
Older Operating Systems	Networks Resource Sharing
Researching Information	Telecommunications Facilities
Programming Utility Software	Career Management
Working Relationships	Troubleshooting
Application Software	Computer Optimization
Recent Operating Systems	Technical Support at a Telephone Help Desk
Databases	Practicum: Technical Support
Installation of Workstations	Practicum : Service to clients

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