

Community Support Worker



Herzing College Winnipeg's Community Support Worker diploma teaches practical skills to support people with disabilities, addictions, mental health issues, social and personal problems. Study on campus or online. Graduate in just 12 months—and start making a real difference in your community.

Community support workers (CSWs) provide practical assistance and emotional support to people in need. They provide counselling, connect clients to available community services, and help lift vulnerable people out of unsafe situations.

Herzing's Community Support Worker diploma prepares students for rewarding careers helping people in need. Training is hands-on, flexible, and designed to fit around your schedule.

 Program Length: **12 Months (20 hours/week)**
Includes **7 week internship**

 Program Delivery:
Online, Hybrid (Flex-Ed)

▸ CAREER OUTLOOK

Community support workers have a wide range of career options. They work for social service and government agencies, mental health agencies, group homes, shelters, substance abuse centres, school boards, correctional facilities, and more.

▸ PROSPECTIVE JOB TITLES

Child/Youth Worker, Adult Care Worker, Addictions Counsellor, Family Service Worker, Crisis Intervention Worker, Women's Shelter Worker/Supervisor, Aboriginal Outreach Worker, Community Development Worker, Mental Health Worker, Residential Support Worker

▸ WHO HIRES OUR GRADUATES

Arcane Horizons, Mood Disorders of MB, The Immigrant Centre Inc., Turning Leaf Community Services, West Broadway Youth Services

Employment Statistics

82%

Percentage of Overall 2022 Available Graduates
Employed in a Related Field

Community Support Worker

ADMISSION REQUIREMENTS

- Minimum of a Canadian high school grade 12 or equivalent, or a mature student
- Pass an entrance test administered by Herzing College
- Be interviewed in detail regarding interest in the field
- Note: admission to some programs may include additional requirements

FLEX-ED PROGRAM

Our Flex-Ed program format offers the best of both worlds. A convenient online learning environment with the option to work at the campus and receive support from your instructor. Students can choose to work completely or partially online and come to the campus during set hours each day to meet with their instructor and use our facilities.



COURSE LIST

The Community Support Worker diploma features courses in addictions, mental health, psychology, counselling techniques, and a complete survey of available Canadian social services and programs.

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| • Introduction to Addictions | • Community Services in Canada |
| • Professional Skills for the Service Worker | • Business Communications and Report Writing |
| • The Canadian Family Dynamic | • Researching your Local Community |
| • Introduction to Psychology | • Career Development |
| • Life-Span Psychology and Development | • Internship |
| • Counselling and Interviewing Techniques | |
| • Effective Team Work | |
| • Introduction to Sociology | |
| • Introduction to Mental Health | |